

# LOCAL ATTRACTIONS

## Royal Albert Hall

Situated just a five-minute walk away, the Royal Albert Hall is one of the UK's most loved and distinctive buildings, recognisable all over the world. The venue hosts more than 350 performances a year from international artists and shows including the BBC Proms each summer. The Royal Albert Hall also offers a number of guided tours for visitors.

## Natural History Museum

The Natural History Museum is one of London's architectural treasures, filled with wonders from the natural world.

## Science Museum

The Science Museum covers all areas of science and technology and exhibits world-class collections of scientific, technological and medical achievements from across the globe.

## Victoria and Albert Museum

The V&A is a haven for fans of art and design. It houses a permanent collection of over 2.3 million objects from architecture, furniture, fashion, photography, ceramics and much more.

## Hyde Park and Marble Arch

Hyde Park is just a few minutes' walk from Prince's Gardens and offers 350 acres of green open space in the heart of central London. It's one of eight Royal Parks in the Capital and is home to the Serpentine Lake, Speakers' Corner, Diana Princess of Wales Memorial Fountain and the Serpentine Lido.

## Shopping

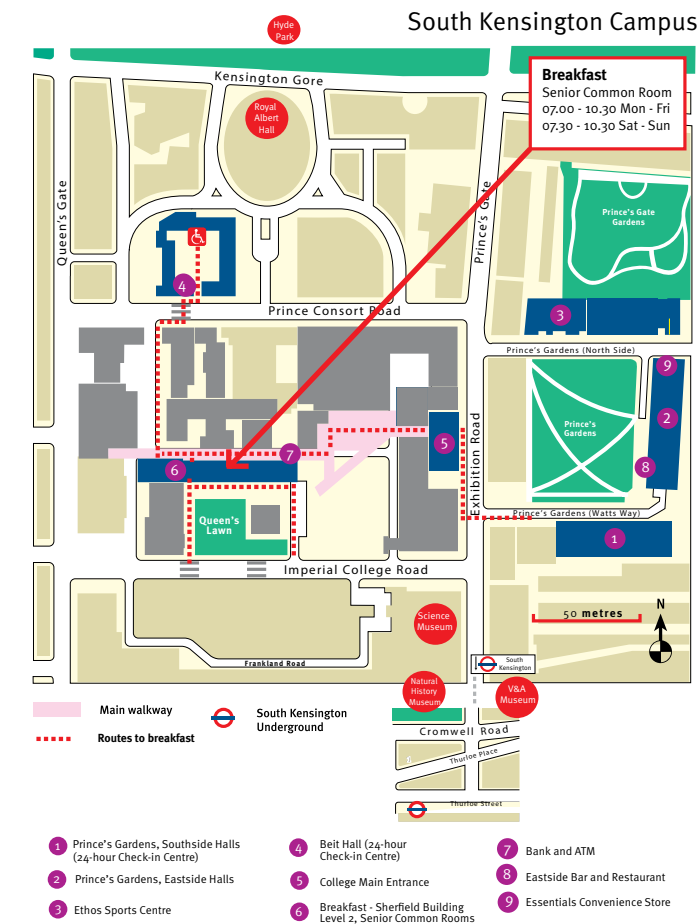
For all your shopping needs, head down the road to Knightsbridge, home to Harrods and Harvey Nichols. For a wider variety of stores, Oxford Street is just a short bus journey away.

## Transport

South Kensington and Gloucester Road underground stations are a 10-minute walk away and are served by the **Piccadilly, Circle and District lines**.

The number **360** bus stops outside Prince's Gardens on Exhibition Road. London buses operate on a cashless system. A single bus journey costs £1.50 and you can pay with a contactless debit/credit card or contactless Oyster card.

# CAMPUS MAP



# Imperial College London



# FEEDBACK

Feedback is very important to us and we would greatly appreciate it if you could tell us about your stay with us. Feedback forms are available from reception, simply complete and hand back to reception when you check out.

Alternatively, please complete the form on our website: [www.imperial.ac.uk/summer-accommodation](http://www.imperial.ac.uk/summer-accommodation) and click 'Review your Stay'.

# Guest Information Prince's Gardens

Call us 24/7  
**49712 or 42872 from your room phone or  
+44 (0)20 7594 9712 or +44 (0)20 7594 2872 from  
your mobile**

[www.imperial.ac.uk/summer-accommodation](http://www.imperial.ac.uk/summer-accommodation)

/ImperialSummerAccommodation

# GUEST INFORMATION

## Reception 1

Reception is open 24-hours a day, 7-days a week. You can contact reception on:

**49712** or **42872** from your room phone  
or **+44 (0)20 7594 9712 / 2872** from your mobile.

## Check in and Check out

Guests are able to check in from 14.00 on the day of arrival. Check out is before 10.00 on the day of departure. Guests are politely asked not to delay their departure as this could cause inconvenience for others arriving after them.

## Breakfast 6

Breakfast is only available to guests who have pre-booked and is served in the Senior Common Room, Level 2 Sherfield Building. Breakfast opening times:

**Monday-Friday:** 07.00-10.30 **Saturday and Sunday:** 07.30-10.30

## Housekeeping and Laundry

Rooms are cleaned daily and linen changed every three days. Laundry rooms are located in the basement of each hall. All machines operate using a mobile app which can be downloaded to your iPhone or Android phone. Details can be found in the laundry room. If you don't have a smartphone, please ask at reception for information on alternatives.

## Internet Access

Cabled internet access is available in all bedrooms. Free Sky Cloud WiFi is available throughout Prince's Gardens.

## Items Available from Reception

A number of items are available from reception including travel adaptors, fans, internet cables and additional pillows, linen and towels. All items are subject to availability; additional charges may apply.

## Consumables

Toiletries, tea and coffee are provided on arrival and replenished every three days. Bottled water is provided on arrival only, however tap water in the bedroom is drinkable.

## Smoking Policy

England operates a smoke-free law and it is illegal to smoke in any of our buildings. Imperial is a smoke-free campus and guests will not be permitted to smoke within 20-metres of Prince's Gardens.

# ON-SITE FACILITIES

## Ethos Sports Centre 3

Guests are welcome to use Ethos Sports Centre during their stay. Facilities include a fitness gym, swimming pool, sauna, steam room, exercise studio, squash courts, climbing wall and sports therapy treatment rooms. Charges apply.

T: +44 (0)20 7594 6660 or 46660 from your room

## Bank and ATM 7 9

An ATM machine is available at the Essentials Convenience Store.

A Santander branch is located on the Walkway, Level 2 Sherfield Building and offers a range of counter services and an ATM machine. The branch is open weekdays from 10.00 - 18.00. Alternatively, there are ATMs located in the Sherfield Building main entrance.

## Eastside Restaurant and Bar 8

Eastside Bar and Restaurant is a lively eatery offering a range of light snacks, main meals and drinks. Guests are required to show their room key to purchase food and drink. Opening hours:

**Monday to Thursday** 12.00 - 21.00

**Friday** 12.00 - 23.00

**Weekend** Closed

## Essentials Convenience Store 9

Imperial College's own convenience store Essentials has everything you will need during your stay. The shop stocks all your day-to-day goods, including world foods, toiletries, newspapers, beer and wine, and greeting cards. Opening hours:

**Monday to Saturday** 08.00 - 21.00

**Sunday** 09.00 - 18.00

T: +44 (0)20 7594 5494 or 45494 from your room phone

# EMERGENCY INFORMATION

## If you hear the fire alarm

The fire alarm is a continuous sounding of bells or sirens. If you hear the fire alarm please leave the building by the nearest exit and go to your assembly point, in Prince's Gardens, away from the building. The fire alarm is tested once a week. Specific information is displayed around the hall.

**DO NOT** stop to collect your belongings, **DO NOT** use the lifts and **DO NOT** re-enter the building until the fire safety department declare it safe to do so. If you are likely to require assistance during an evacuation or emergency please inform reception on arrival.

## Accident or incident reporting

Please report any incidents or accidents to reception or security.

## Medical assistance

Call NHS Direct on 111 for medical advice. 24 hours a day, 7 days a week

## IN CASE OF AN EMERGENCY

**If you require urgent assistance please call 4444 from any internal phone in the hall or 020 7589 1000 from a mobile.**

## Nearest Hospital with A&E department

**Chelsea and Westminster Hospital**, 369 Fulham Road, London, SW10 9NH. T: +44 (0)20 8746 8000

## St Mary's Hospital

Praed Street, London, W2 1NY  
T: +44(0)20 3312 6666

## Nearest Dentist

**Imperial College Dental Centre**, Prince's Gardens, SW7 1NA  
T: +44 (0)20 7589 6623

**Want to extend  
your stay with us?**

Contact our reservations team on +44 (0)20 7594 9507 or 49507 from your room phone to check availability

